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ITEM 5a



**SURREY**  
COUNTY COUNCIL

Local Partnerships Team, Spelthorne  
Council Offices  
West Entrance  
Knowle Green  
Staines  
TW18 1XA

Mr Martin Baggs  
CEO  
Thames Water Utilities Ltd  
550 South Oak Way  
Reading  
Berkshire RG2 6AD

2<sup>nd</sup> April 2014

cc: Mr Kwasi Kwarteng, MP  
Mrs Denise Saliagopoulos, Surrey County Councillor  
Cllr Robert Watts, Leader, Spelthorne Borough Council  
Roberto Tambini, CEO, Spelthorne Borough Council  
Peter Agent, SCC

Dear Mr Baggs,

### **Flooding in Spelthorne**

I am writing to you regarding the concerns raised by local residents at the SCC Local Committee (Spelthorne) meeting on 17<sup>th</sup> March in regard to the flooding in Leacroft and Greenlands Road, Staines-upon-Thames, Spelthorne in the week commencing Sunday 9<sup>th</sup> February 2014.

The SCC Local Committee (Spelthorne) has asked that the County Council in its role as Lead Flood Authority gives urgent priority to undertaking of the full investigation under Section 19 of the Flood and Water Act 2010 into the cause of this flooding and secure the full co-operation of all lead agencies.

Thames Water along with other partners will be key to this investigation and I am sure that you will engage fully and provide all the required information to ensure a full and comprehensive review and answers for the local residents which we understand should be available by the end of April 2014.

Key to residents queries are understanding the operation of the sluice gate in the River Colne and its affect on the River Ash and the subsequent overflowing of that river.

I urge that Thames Water continues to provide dedicated staff time and resources alongside the local authorities of Surrey County Council and Spelthorne Borough Council, to provide support to Spelthorne's flood effected communities for a considerable time into the future.

Yours sincerely,

Councillor Richard Walsh  
Chairman  
SCC Local Committee (Spelthorne)



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